

Exhibit 35 to the Olivia Weber Declaration



Customer Support Portal

June 2021



myBroadcom Customer Support Portal (CSP)

CSP is the online platform for Brocade Technical Support customers and partners.



- Case Management
 - Case and asset management
 - Open, update, and track service requests
 - Export service request history and asset data
- Software Downloads and Licensing Tools
 - Firmware updates and new releases
 - Management applications
 - SAN Health® and BSL reports
- Knowledge Base
 - Intelligent search engine
 - Subscribe to articles and content channels
 - Rich analytics to improve content
- Web-Based Training (Education)
 - Hundreds of course titles that range from introductory to advanced
 - Wide range of products and technologies covered

Click Brocade Products to Access the Brocade Business Division Support Portal

Broadcom Support Portal – Broadcom has introduced a unified landing page to access support across its multiple business divisions. Click **Brocade Products** to access our 24x7x365 suite of Brocade support tools and resources. <https://support.broadcom.com/>

SUPPORT

[Learn About the Latest Support Portal Enhancements](#)

Mainframe Software



CA Mainframe Software support including Dev Ops, Security, Automation and Data Management

Brocade Products



Brocade Storage Networking, Software and Fibre Channel technology-based products division

PRODUCTS SOLUTIONS SUPPORT COMPANY HOW TO BUY

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You have 3 new messages



Landing Page for All Support Divisions

Quick Access Tile Cards

- **Mainframe Software** – CA Support landing page
- **Enterprise Software** – SaaS Support landing page
- **Symantec Enterprise Security** – Symantec Support landing page
- **Brocade Products** – **Brocade Support landing page**
- **Semiconductors** – Classic Broadcom landing page
- **Broadcom Payment Security** – CA Payment Security landing page

- **Navigation Bot Assistant?** – Chat bot to assist with navigating the site and basic FAQs by selecting **Brocade**.

BROCADE PRODUCTS

[Learn About the Latest Support Portal Enhancements](#)



Knowledge

Search our Knowledge portal for documentation, configuration guides, and technical details.

Knowledge

Brocade Global Support

Brocade's complete portfolio of technical support and service offerings to help customers gain operational efficiencies and reduce business risk.

Brocade Global Support

Product End of Life

SAN Standard

Brocade Products Warranty

Locating Brocade Content

Open Source Code

Brocade Software Matrix

Brocade Support Landing Page

Subnavigation Bar – Quick access to support tools from the top navigation bar.

Knowledge Search – Front and centered SearchUnify functionality to search our KB and Broadcom.com for documentation, configuration guides, and technical details.

Tile Cards for Quick Access to Tools

Case Management – 24x7 Case Management system. Open, track, and update your support cases.

Software Downloads – Direct link to access software and release notes. Public documentation is located on Broadcom.com. See pages 18 and 19.

NOTE: This content requires a valid registered account. It is available only to approved Brocade Direct Support (BDS and BSS) customers and authorized Brocade OEM support and qualification teams with valid entitlement on their products.

Licensing – Generate license keys, guides, and info.

SAN Reports – SAN environment reports page.

Brocade Support Link – New BSL reporting tool.

Training & Education – Access training, education, and certification courses for Brocade products.

Other Resources – Knowledge, Education, Brocade Global Support, TruFOS Certificates, Product End of Life, Warranty, Open Source Code, SAN Standards, Locating Brocade Content, and Brocade Software Matrix.



TOOLS & APPLICATIONS



Case Management

A primary tool and resource for external customers to report problems or request assistance from our 24x7x365 Technical Assistance Center. Open, track, and update your cases.

1 – Click Case Management



2 – Case Management Landing Page

The screenshot shows the Case Management landing page with the following details:

Header: BROADCOM, Search by Case ID, Create Case, FIRST CUSTOMER, Notifications (0).

Filter: All Cases, Critical, My Cases, Pending Customer, My Registered Asset.

Table Headers: Case Id, Severity, Status, Subject, Created On, Next Update Due, Case Cont.

Table Data: A list of cases including rows for 2017529, 2009352, 2004769, 1732585, 1714337, 1700999, 1700079, 2004769, 1732585, 1714337, 1700999, and 1700079.

Case Detail View (for Case ID 1234567):

- Details:** Case ID: 1234567, Status: Reviewing, Next Update Due: 18-March-2020 23:27, Last Updated: 17-March-2020 23:27, Contact Name: Luis Testdazzo, Contact Phone: 4085551234, Contact Email: tester@email.com, Priority: Low - P4, Assigned TAC Agent: John Agent, Serial Number: FW123456789, Product Type: -, BSN Id: 987654321, Asset: EM-DCX-0001, Internal Case #: .
- Comments:** No Alternative Contact Details.
- Description:** TEST CASE.

Search by Case ID

New Case Creation

Quick Filters & Assets

Status Filters

Existing Case Summary Page

Reply/Update Case

Pagination

Case Details & Comments

BROADCOM

Search by Case ID

All Cases Critical My Cases Pending Customer My Registered Asset

Filter Reset Filter

Case Id Severity Status Subject Created On Next Update Due Case Contact

Case Id	Severity	Status	Subject	Created On	Next Update Due	Case Contact
2017529	Low - P4	Reviewing	TEST CAsE	22-August-2019 11:14:42		Luis Testdazz
2009352	Medium - P3	Closed	test	13-May-2019 13:20:59		demo user
2004769	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		demo user
1732585	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user
1714337	Medium - P3	Closed	Case creation is possible via the Asset Management...	30-January-2017 11:19:47	31-January-2017 11:28:00	demo user
1700999	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		demo user
1700079	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user
2004769	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		Luis Testdazz
1732585	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user
1714337	Medium - P3	Closed	Case creation is possible via the Asset Management...	30-January-2017 11:19:47	31-January-2017 11:28:00	demo user
1700999	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		Luis Testdazz
1700079	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user

Items per page: 10 1 - 7 of 7

Case ID : 1234567 Status : Reviewing

Next Update Due : 18-March-2020 23:27 Last Updated : 17-March-2020 23:27

Contact Name : Luis Testdazzo Contact Phone : 4085551234

Contact Email : tester@email.com

Priority : Low - P4 Assigned TAC Agent : John Agent

Serial Number : FW123456789 Product Type :

BSN Id : 987654321 Asset : EM-DCX-0001

Internal Case #:

Alternate Contact Details +

No Alternative Contact Details

Description TEST CASE

BROADCOM

Case Management – Case Creation

Case Creation

*Required Fields

Submit

Search

BSN: **Only for BSN ID enabled accounts**

Serial No.: **Serial number w/ valid entitlement**
Please type min 3 characters & click on search icon to filter Serial Number

Case Category: * **Case category**

Priority: * **Priority**

Internal case Number:

Problem Summary: * **Brief summary of the problem. Up to 250 characters.** 0/250

Problem Description: **Problem description allows up to 700 characters.** 0/700

Ability to add more details and files is available after creating the case.

Contact Details

Contact Information: **First Name: Basic** Last Name: Dazzo Email: basic@dazzo.com
Mobile No: - Phone: 4085551234

Alternate Email: _____

Alternate Phone: _____

Do not Notify me on Case Updates

Keywords in Problem Summary and Problem Description are searched for in knowledge sources. New query after each word or group of words entered.

Search here 

Tips: Search defaults to **AND** between words. Learn more about the syntax for [advanced search](#) (e.g. exact match, wildcards, etc) or [how to personalize search](#).

 Filter  Relevance

Showing page 1 of 3101 of 31005 results (0.977 s...)

Documents/Software Fabric OS v8....

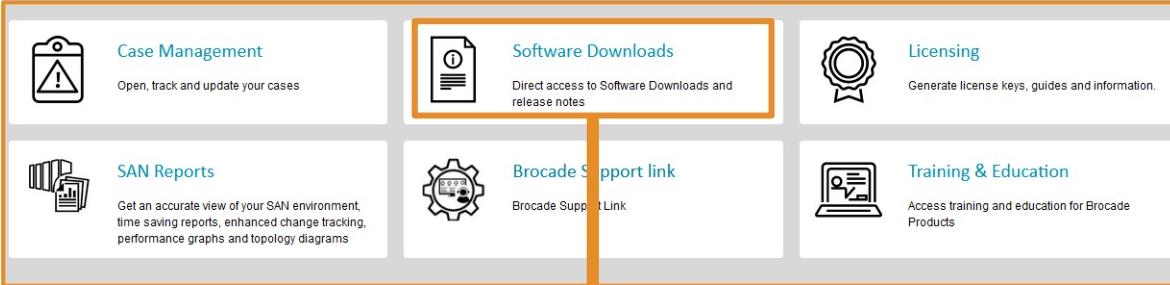
brocade.com/ Limitations and Restrictions: Scalability Fabric OS v8.2.0a for Brocade SAN Product Family Release Notes v3.0 Page 39 of 203 Limitations and Restrictions Scalability All scalability limits are subject to change. Limits may be increased once further testing has been

 Search  Advanced Search  Tips

Software Downloads

A primary tool and resource for customers to access software downloads, release notes, and other documentation.

1 – Click Software Downloads



2 – Search Downloads

The screenshot shows the 'Search Downloads' page. It features two search input fields: 'Product Search...' and 'Enter Keyword'. A dropdown menu lists categories like BCA, Brocade Storage Networking, CCX, CSG, DCSG, ECD, IFPD, IPD, and MSAP. The page also includes navigation links for HOME, docSAFE, MASTER, IMS, FAQ'S, SUPPORT HOME, Downloads, Catalog, Request & Approval, Usage & Access, Software/File Delivery, Administration, and links for Recent Documents, My Bookmarks, My Bookmarks Folders, My Saved Searches, and Historical Downloads.

Software Downloads (continued)

Searching for Brocade Content on the Customer Support Portal (CSP)

Brocade content that is nonpublic is located on the Broadcom Customer Support Portal (CSP) in docSAFE.

URL: <https://portal.broadcom.com/group/support/docsafe/downloads>

Access to the content on the Broadcom CSP is available to end users who have purchased a Brocade Direct or Supplemental support maintenance contract. In addition, content is available to approved Brocade partners (through the Brocade Support Partner Policy) and to authorized OEM support personnel. Access requires all users to register with a valid support contract and obtain approval.

FOS and SANnav Software

- All supported versions of software are downloadable.

Support Practices and Solutions

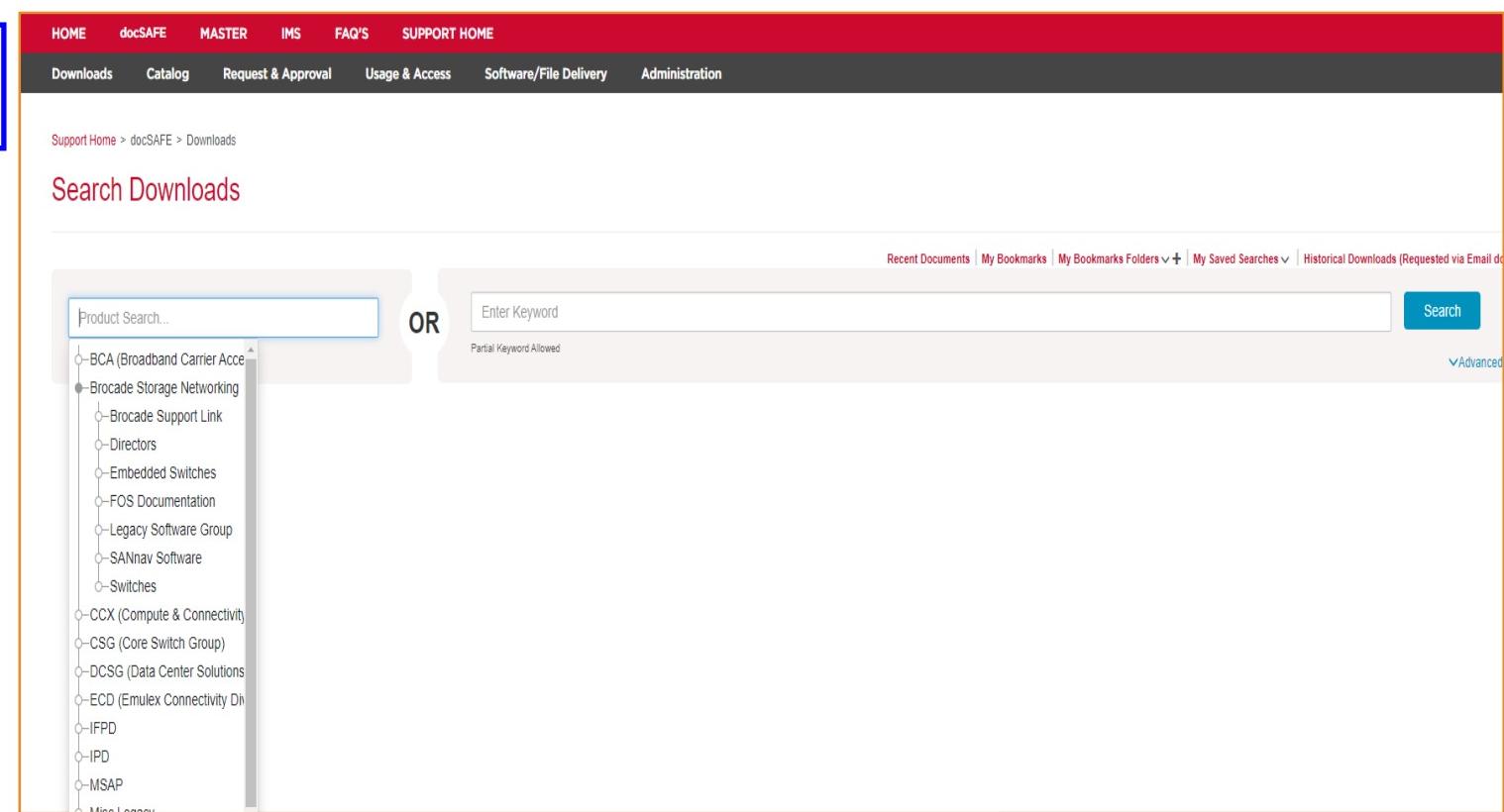
- Guides explain how to troubleshoot products.

Product-Specific Content

- Technical reference manuals
- Open source code disclosures
- Release notes
- Software guides
- Technical specifications

Advisories and Notices

- Software advisories
- Technical Service Bulletins (TSBs)



Software Downloads (continued)

Users can browse available downloads by using the Product Search decision tree on the left side or by searching using the keyword feature.

HOME docSAFE IMS FAQ'S SUPPORT HOME

Downloads Catalog Request & Approval

Support Home > docSAFE > Downloads i

Search Downloads

Recent Documents | My Bookmarks | My Bookmarks Folders ▼ + | My Saved Searches ▼ | Historical Downloads (Requested via Email download link)

Product Search... OR Fabric OS Partial Keyword Allowed Search ▼ Advanced Search

Showing 1 - 200 of 932 documents for "Fabric OS" save Check/Uncheck Software/Documents to Refine Search Download Document ▼ Download Software ▼ Copy Link ▼

Items per page: 200 ▼ Page: 1 ▼ of 5 ▼ First ◀ Previous Next ▶ Last ▼

Edit Visible Columns Show: Software Documents Archived Add checked to: My Bookmarks Folders Bookmark

	Number	Title	Product	Document Type	Release Date	Version	File Name	Actions
<input type="checkbox"/>	Fabric OS v9.0.1b G6 MID for Windows	Fabric OS v9.0.1b G6 MID for Windows (147.96 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G6_MID.zip	Download Copy Link
<input type="checkbox"/>	Fabric OS v9.0.1b G7 MID for Windows	Fabric OS v9.0.1b G7 MID for Windows (147.81 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G7_MID.zip	Download Copy Link
<input type="checkbox"/>	Fabric OS v9.0.1b md5 Checksum	Fabric OS v9.0.1b md5 Checksum (215 B)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.md5	Download Copy Link
<input type="checkbox"/>	Fabric OS v9.0.1b for Linux	Fabric OS v9.0.1b for Linux (830.82 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.tar.gz	Download Copy Link
<input type="checkbox"/>	Fabric OS v9.0.1b for Windows	Fabric OS v9.0.1b for Windows (830.94 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.zip	Download Copy Link

Software Downloads (continued)

Users can browse available downloads by using the Product Search decision tree on the left side or by searching using the keyword feature.

HOME docSAFE IMS FAQ'S SUPPORT HOME

Downloads Catalog Request & Approval

Support Home > docSAFE > Downloads

Search Downloads

Use Actions to Preview, Download, or Copy Link Items

Recent Documents | My Bookmarks | My Bookmarks Folders | My Saved Searches | Historical Downloads (Requested via Email download link)

Product Search... OR Fabric OS Partial Keyword Allowed

Search

Showing 1 - 200 of 932 documents for "Fabric OS" [save](#)

Preview Download Document Download Software Copy Link

Items per page: 200 Page: 1 of 5 First Previous Next Last

Add checked to: My Bookmarks Folders Bookmark

<input type="checkbox"/> Edit Visible Columns	Show: <input checked="" type="checkbox"/> Software <input type="checkbox"/> Documents <input type="checkbox"/> Archived	Number	Title	Product	Document Type	Release Date	Version	File Name	Actions
<input type="checkbox"/>	Fabric OS v9.0.1b G6 MID for Windows	Fabric OS v9.0.1b G6 MID for Windows (147.96 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G6_MID.zip		
<input type="checkbox"/>	Fabric OS v9.0.1b G7 MID for Windows	Fabric OS v9.0.1b G7 MID for Windows (147.81 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G7_MID.zip		
<input type="checkbox"/>	Fabric OS v9.0.1b md5 Checksum	Fabric OS v9.0.1b md5 Checksum (215 B)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.md5		
<input type="checkbox"/>	Fabric OS v9.0.1b for Linux	Fabric OS v9.0.1b for Linux (830.82 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.tar.gz		
<input type="checkbox"/>	Fabric OS v9.0.1b for Windows	Fabric OS v9.0.1b for Windows (830.94 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.zip		

Licensing Portal Home Page – End User

End User Landing Page – Authorized/Approved Users Only

The diagram illustrates the Licensing Portal Home Page for End Users. At the top, there are six main navigation links:

- Case Management**: Open, track and update your cases.
- Software Downloads**: Direct access to Software Downloads and release notes.
- Licensing**: Generate license keys, guides and information. (This link is highlighted with an orange border and has an orange arrow pointing to the detailed view below.)
- SAN Reports**: Get an accurate view of your SAN environment, time saving reports, enhanced change tracking, performance graphs and topology diagrams.
- Brocade Support link**: Brocade Support Link.
- Training & Education**: Access training and education for Brocade Products.

The detailed view for the **Licensing** section shows the **BROADCOM** logo and two tabs: **License Generation** (selected) and **License Query**. Below the tabs is a progress bar with three steps: **Identify** (highlighted in blue), **Information**, and **Results**. The **License Generation** step contains instructions: "Please proceed for license generation with Transaction Key or Re-Host Key. Read [Input Guidelines](#)". It features a text input field for "Transaction Key or Re-Host Key" and a link "Add more Transaction Key(s)". At the bottom right are "Next" and "Cancel" buttons.

SAN Reports Home Page

End User Landing Page – Authorized/Approved Users Only



The screenshot shows a red header bar with navigation links: HOME, docSAFE, IMS, FAQ'S, and SUPPORT HOME. Below the header, the word "Reports" is displayed in red. A message states: "You don't have any Reports from the last 30 days". Below this, a smaller message says: "You don't have any Reports from the last 30 days. If You don't have SAN Health tool, learn about how you can get an accurate view of your SAN environment, performance graphs and topology diagrams. Please click [here](#) for more information." An orange arrow points from the "SAN Reports" link on the left to the "Reports" section on the right.

Brocade Support Link (BSL)

Integrated within the Brocade FOS, BSL leverages automation and secure data collection to provide customers with recommendations that help solve operational challenges.



Brocade Support Link

As a Brocade Support Customer, you have access to Brocade Support Link (BSL). BSL allows you to securely and automatically transmit configuration and performance information from SAN environment directly to Brocade for analysis and validation. The information collected is transformed from configuration, performance and health metrics across all Brocade devices into detailed summary reports, consistency checks, and recommendations based on 20 plus years of Brocade best practices. For more information on BSL, refer to the overview of Brocade Support Link (BSL), by clicking [HERE](#).

Latest Updates

BSL Report Scheduling (Sept 14, 2020)
BPA and CPI reports can now be generated on a scheduled, recurring basis in addition to requesting immediate, one-time reports.

ASC Gateway v1.2.0 Now Available (Sept 17, 2020)
ASC-G 1.2 includes new support for Data Collection Assistant and Support Save Management.

BSL Information & Documentation

ASC Gateway Documentation & Software Downloads

BSL Information & Deployment Videos

BSL Report Configuration and Scheduling

Cancel Scheduled BSL Report

Reports

You don't have any Reports from the last 30 days

[Review All Available Reports](#)

Brocade Support Link (BSL) – Report Request

Running BSL reports is very flexible. It can be a one-time report or can be scheduled on a daily or weekly basis.

For more information:

<https://www.broadcom.com/support/fibre-channel-networking/support-link>

BSL Report Configuration and Scheduling

Support Link User ID* i

SAN Tag Name(s) i

Return to Portal User ID(s)* i

The resulting report is returned as a password protected zip file (Optional)

File encryption password i

Re-type file encryption password i

Report Scheduling

Immediate (One-time report generation)
 Daily
 Weekly

Submit

Cancel Scheduled BSL Report

Cancel Scheduled Report Job ID #*: i

Submit

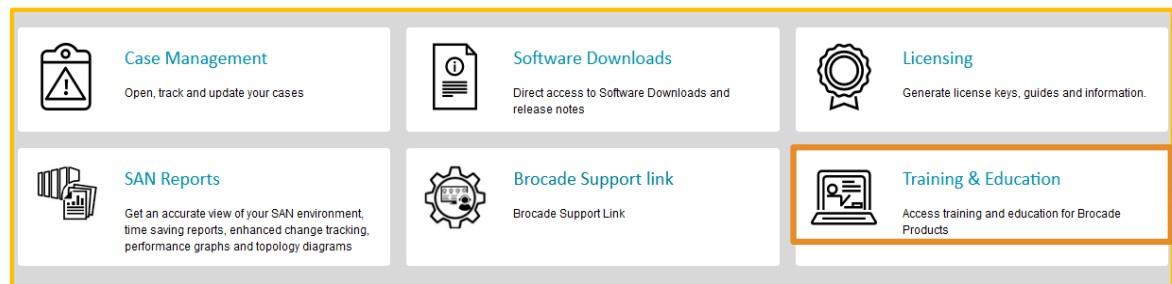
Reports

You don't have any Reports from the last 30 days

[Review All Available Reports](#)

Education

The Brocade Education website contains our course catalog, fundamentals curriculum path, new course updates, FAQs, information on our product hardware videos, and more: <https://www.broadcom.com/support/fibre-channel-networking/education>.



Search for a Course

A screenshot of the Brocade eLibrary search results for 'Fibre Channel'. The search bar shows 'Fibre Channel'. Below it, a list of courses includes: Fibre Channel Fundamentals (FC-120), Fibre Channel Trunking (Trunk-120), Introduction to Fibre Channel SANs (FCSAN-101), Introduction to Fibre Channel Routing (FCR-220), Long Distance Fibre Channel ISLs (LD-120), Introduction to Fibre Channel over IP (FCIP-220), and NVMe over Fibre Channel Fundamentals (FC-NVME 120). A yellow box highlights the search bar and the first course in the list.

Click Open Curriculum

A screenshot of the 'Introduction to Fibre Channel SANs (FCSAN-101)' curriculum page. It shows the course title, last updated date (08/19/2019), duration (39 minutes), and a brief description: 'This course provides an introduction to Fibre Channel Storage Area Networks (SAN) and is intended for those new to Fibre Channel SANs.' A large orange arrow points from this screen to the next one.

Click the Link to Begin a Course

A screenshot of the 'Introduction to Fibre Channel SANs (FCSAN-101)' course details page. It shows the course title, a welcome message, course modules and assessment, and student resources. A large orange arrow points from the previous screen to this one.

Brocade Documentation Posting Locations

■ Broadcom.com <https://www.broadcom.com/products/fibre-channel-networking>

- This site contains all user guides, reference manuals, white papers, eBooks, product briefs, administrative guides, compatibility guides, and case studies.
- This content *does not* require a user to register and is available to everyone.

■ Brocade Support <https://www.broadcom.com/support/fibre-channel-networking/support-documentation>

- This site contains Brocade product security advisories and End-of-Life (EOL), End-of-Availability (EOA), and End-of-Support (EOS) notices.
- This content *does not* require a user to register and is available to everyone.

■ Broadcom Customer Support Portal (CSP) <https://portal.broadcom.com/group/support/docsafe/downloads>

- This site contains supported Fabric OS® (FOS) software, supported SANnav™ Management software, Target Path selection guides, and release notes.
- This content *requires a valid registered account*. It is available only to approved Brocade Direct Support (BDS and BSS) customers and authorized Brocade OEM support and qualification teams with valid entitlement on their products.

■ Brocade Assist Portal for OEMs (Varies per OEM)

- Customers who bought their Brocade solutions through an OEM must register with their OEM to gain access to the assist site.
- This site is available to approved OEM authorized partners; a Brocade Support Partner Policy may be required.
- This site *requires OEM users to have valid maintenance* on their Brocade products with their OEM.

For a full list of BSN content and how to find it, click [here](#).

Documentation (continued)

Searching for Brocade Content on Broadcom.com

This section outlines best practices for searching for and locating Brocade content on Broadcom.com.

Broadcom's public website for Brocade products is located at <https://www.broadcom.com/products/fibre-channel-networking>.

This location contains all public documents and marketing material for Brocade products.

Click any of the main product categories:

1. Directors
2. Blades
3. Switches
4. Extension
5. SAN I/O Modules
6. Software
7. Transceivers
8. Brocade Education

Fibre Channel Networking

Contact Sales

Request Info

With Brocade Fibre Channel technology-based directors and switches from Broadcom, you've got the firepower to deliver high-performance connectivity across the data center and across the globe. Scale your network on demand—move more data more places—as you keep costs of ownership reined in.

[Read More](#)



IDC Analyst Q&A on vSphere7 with Broadcom



Planning for the Transition to Production-Ready NVMe over Fabrics Deployments in the Enterprise

[More Related Resources](#)

Search by product names, numbers or categories



Directors

Designed to meet relentless growth and mission-critical application demands, Brocade Directors are the right platform for large enterprise environments that require increased capacity, greater throughput, and higher levels of resiliency. Secure, high density, and proven data center technology, combines scalability and availability with long-lasting investment protection.

[Select Products](#)



Blades

Brocade Directors provide multiple blades to choose from depending on your business requirements. With diverse deployment options and mixed blade flexibility allows organizations to easily migrate to the latest Fibre Channel technology and adapt to current or future demands that their businesses face.

[Select Products](#)



Switches

Featuring compact designs, organizations can build small-to-large scale data centers with flexible, scalable, and easy-to-use Brocade Fibre Channel switches. These switches are NVMe-ready to meet the most demanding

[Select Products](#)



BROADCOM[®]

connecting everything [®]